

Policy Document: Privacy Policy

Provided For: All StakeholdersProvided By: Mainstem ManagementLast Updated: October 18, 2023

Hello! At Mainstem Malt, we're committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy outlines how we collect, use, and safeguard your data when you interact with our website, <u>www.mainstemmalt.com</u>, social media accounts, and/or our email list.

Information We Collect

We may collect the following types of information when you visit our website:

- **Personal Information**: We may collect your name, email address, and phone number when you voluntarily provide it to us through forms or other interactions on our website.
- **Non-Personal Information**: We may collect non-personal information such as your IP address, browser type, device information, and website usage data through cookies and similar technologies.

How We Use Your Information

We use your information for the following purposes:

- **Communication**: To respond to your inquiries, provide customer support, and send you important updates related to our services.
- **Marketing**: To send you promotional materials and newsletters if you have opted in to receive them. You can opt out of these communications at any time.
- **Analytics**: To analyze website usage and improve our services, including tailoring content and advertisements to your interests.

Information Sharing

We do not sell, rent, or trade your personal information to third parties. However, we may share your information with trusted third-party service providers who assist us in operating our website and services, subject to confidentiality agreements.

Data Security

We employ industry-standard security measures to protect your data from unauthorized access, disclosure, alteration, and destruction. However, please be aware that no method of online data transmission is completely secure.

Your Choices

You have the right to:

- Review, update, or correct your personal information.
- Opt out of receiving marketing communications from us.
- Request the deletion of your personal information, subject to legal requirements.

Cookies

We use cookies and similar technologies to enhance your browsing experience. You can control cookies through your browser settings.

Children's Privacy

Our website is not intended for children under 13 years of age, and we do not knowingly collect personal information from children.

Changes to this Privacy Policy

We may update this Privacy Policy to reflect changes in our practices or for legal compliance. Please review this policy periodically.

Contact Us

If you have any questions, concerns, or suggestions regarding our privacy practices, please contact us at <u>feedback@mainstemmalt.com</u>.